

SIKKIM

GOVERNMENT



GAZETTE

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GOVERNMENT OF SIKKIM
URBAN DEVELOPMENT AND HOUSING DEPARTMENT
GANGTOK

No.GOS/UDHD/2013-14/SLBM/01

Dated: 26/09/2013

NOTIFICATION

As per the reforms stipulated by the 13th Finance Commission and also to provide good services to the public, the State Government intends to benchmark the service level of the four basic services to be provided by the Urban Local Bodies namely;

- Solid Waste Management & Sanitation Services
- Sewerage Services
- Water Supply Services
- Drainage Services

Presently, only the solid waste management has been transferred to Urban Local Bodies. As an initial step, the solid waste management service provided by Gangtok Municipal Corporation is being benchmarked. The 10 year service level benchmarking is set out as follows:

YEAR	Coverage %	Collection Efficiency %	Extent of Segregation %	Extent of Recovery %	Extent of Scientific Disposal%	Complaint Redressal Efficiency %	Cost Recovery%
2011-12	60	70	-	0	0	50	25
2012-13	80	80	-	10	0	70	35
2013-14	90	90	20	20	0	90	40
2014-15	95	95	40	50	10	95	50
2015-16	99	95	60	70	40	99	70
2016-17	100	100	80	75	50	100	80
2017-18	100	100	90	80	60	100	80
2018-19	100	100	100	85	70	100	80
2019-20	100	100	100	90	90	100	80
2020-21	100	100	100	100	100	100	80

GMC has set specific service level benchmarking on various parameters as tabulated above to be attained on a ten year period to ensure effective service delivery.

BY ORDER AND IN THE NAME OF GOVERNOR

COMMISSIONER-CUM- SECRETARY
URBAN DEVELOPMENT AND HOUSING DEPARTMENT
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